

# CLEANER

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**Location:** Blackburn & Darwen Youth Zone

**Contract:** 8 hours per week

**Salary:** £12.21 per hour

**Reporting to:** Facilities Manager





OPENED JAN 2012



FREE ENTRY, FREE  
HOT MEALS

**5000+**

YOUNG PEOPLE ATTEND  
OUR SERVICE P/A



OPEN 7 DAYS A WEEK



3 MILLION POUND  
TRANSFORMATION

## ABOUT BLACKBURN & DARWEN YOUTH ZONE

Blackburn & Darwen Youth Zone, opened in May 2012 as an independent Charity, but we are proud to be part of the growing OnSide Network.

We work with young people aged 5-19 (up to 25 with additional needs) and offer youth work, health and wellbeing and employability services, giving young people somewhere to go, something to do and someone to talk to. Whilst our building and activities provide a hook for young people to initially engage with us, the relationships they develop with our team of Youth Workers ensures they return night after night. We pride ourselves as being one of the leading youth organisations in Blackburn and Darwen.

Our service to young people is focussed around a state-of-the-art, multi million pound facility that is purpose-built and remains dedicated to young people. This facility has recently undergone a 3 million pound transformation thanks to the Youth Investment Fund. This funding has allowed us to redevelop our Blackburn site to be able to offer a wider range of services for young people whilst celebrating the history of the building. Our newly developed Fusebox is the site where electricity was first generated in Blackburn. Alongside our history we also have a football pitch on our roof, this is one of Blackburn's best kept secrets!

Our services for young people are needed more than ever and despite the prevalent challenges around the lasting impact of the pandemic, young people feeling isolated and the cost of living crisis, our team continues to provide a home from home for young people.

# HOW WE MADE A DIFFERENCE IN 2024

# 22,834

YOUNG PEOPLE SUPPORTED BY  
BLACKBURN & DARWEN YOUTH ZONE  
SINCE IT OPENED ITS DOORS IN 2012

# 17%

YOUNG PEOPLE WITH  
ADDITIONAL NEEDS



# 27,095

FREE HOT MEALS TO YOUNG PEOPLE

YOUNG PERSON QUOTE

"Youth zone has helped me  
make more friends."

# 493

SESSIONS HELD

# 66,478

ATTENDANCES

Per annum

# 1,446

NEW MEMBERS IN 2024



# 576

YOUNG PEOPLE  
SUPPORTED INTO  
EDUCATION,  
EMPLOYMENT OR  
TRAINING  
(SINCE THE LAUNCH  
OF YOUTH HUB IN  
2021)

# 13,337

ENGAGEMENTS IN MAKER  
ZONE (STEM)

# 26,639

ENGAGEMENTS IN SPORTS

# 8,160

ENGAGEMENTS IN HEALTH &  
WELLBEING

YOUNG PERSON QUOTE

"I wouldn't be where I am now if I didn't  
have the support of the Blackburn  
Youth Hub. Through 1-1s they have  
given me the opportunity to gain my  
confidence back and they have helped  
me push my limits even further and got  
me out of my shell."

## THE ROLE

Reporting to the Facilities Manager, primarily based at Blackburn Youth Zone, you will be responsible for maintaining cleanliness and hygiene, ensuring that all areas are well presented and safe for use. This role requires attention to detail and a commitment to delivering high quality cleaning services.

## DUTIES AND RESPONSIBILITIES

- To perform a range of cleaning activities including cleaning toilets, sanitary fittings and surrounds; spot cleaning of spillages; wiping furniture, ledges, pipes, paintwork, doors and polishing door glass; emptying and cleaning bins; mopping and spray-cleaning hard floor surfaces; floor polishing; wiping, polishing and straightening furniture; replenishing supplies in toilets; and moving items of furniture and equipment.
- To operate cleaning machinery for cleaning soft and hard surfaces, such as vacuum cleaners and polishers.
- To follow opening and closing procedures for the Youth Zone, as directed by the Facilities Officer or another appropriate manager.
- To report immediately any emergency maintenance problems, including toilets and other water fixtures, or hazards to the Facilities Officer or another appropriate manager.
- Follow health and safety regulations whilst using cleaning products and equipment.
- To comply with all other policies and procedures, with particular reference to safeguarding, codes of conduct and equality and diversity, to ensure all activities are safe, accessible and inclusive.
- To be an active member of the team, carrying out any other reasonable duties as requested by the management team, and operating in line with the values and principles of the Youth Zone.

## MEASURABLE OUTPUTS:

- Blackburn site fully clean and ready for use by workers, volunteers and young people by the end of shift (normally 11am)
- Cleanliness satisfaction rating > 8 out of 10, scored by Facilities Manager, Workers and Young People on ad hoc basis.

## PERSON SPECIFICATION

### EXPERIENCE

- Previous cleaning experience
- Use of cleaning equipment and machinery (eg floor cleaning machine)

### SKILLS/ABILITIES:

- Ability to communicate clearly and follow instructions
- Ability to prioritise work and manage time effectively
- Ability to reach, bend, stoop and kneel
- Ability to work on own initiative and as part of a team
- Ability to communicate with a wide range of people and relate well to young people
- Knowledge of health and safety issues relating to cleaning
- A willingness to work unsocial hours, predominantly early mornings, including weekends is required for this post
- A willingness to work additional hours to cover events, holidays and staff absence
- DBS clearance and committed to Safeguarding children

## WORKING HOURS

This role is required for 8 hours across a Saturday and Sunday morning 4 hours per day.

There may be occasions when working in evenings and weekends are required due to Youth Zone operating hours.



## BENEFITS



FREE GYM ACCESS



33 DAYS HOLIDAY  
(INCLUSIVE OF BANK HOLS)



WELLBEING SUPPORT



FLEXIBLE WORKING



BIRTHDAY DAY OFF

## HOW TO APPLY

Blackburn & Darwen Youth Zone is committed to the safeguarding of young people. In accordance with our Child Protection and Safeguarding procedures, this position requires an enhanced DBS check.

The strength of OnSide Youth Zones comes from the diversity of the people within our vibrant network. We are proud that our Youth Zone team reflects the communities we serve, and we value people working together from a range of different backgrounds locally and nationally, and with different experiences, all with a shared passion for boosting the aspirations of young people across the country. Diversity brings innovation, fresh ideas and creativity, and we actively strive to create a culture that is truly inclusive and fair for all and where everyone in the team can be themselves and thrive. The Youth Zone welcomes applicants from all sectors of the community.

Interviews are likely to be held during the week of the 21st April 2025.

To apply, send your CV and cover letter via the Indeed [HERE](#)



# Our HEART values are at the core of everything we do.



**HONESTY**



**RESPECT**



**EXCELLENCE**



**TEAMWORK**



**ACCOUNTABILITY**